Electronic Acknowledgement Receipt				
EFS ID:	1208209			
Application Number:	10076963			
Confirmation Number:	1465			
Title of Invention:	Methods, systems, and computer program products for providing automated customer service via an intelligent virtual agent that is trained using customer-agent conversations			
First Named Inventor:	William Bares			
Customer Number:	20792			
Filer:	David Moore/Erin Campion			
Filer Authorized By:	David Moore			
Attorney Docket Number:	9259-2			
Receipt Date:	19-SEP-2006			
Filing Date:	15-FEB-2002			
Time Stamp:	14:29:18			
Application Type:	Utility			
International Application Number:				

## Payment information:

Submitted with Payment	yes
Payment was successfully received in RAM	\$500
RAM confirmation Number	1273
Deposit Account	500220

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows: Charge any Additional Fees required under 37 C.F.R. Section 1.16 and 1.17

## File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part	Pages		
1	Appeal Brief Filed	9259-2_Appeal_Brief.pdf	1070515	no	31		
Warnings:							
Information:							
2	Fee Worksheet (PTO-875)	fee-info.pdf	8229	no	2		
Warnings:							
Information							
		Total Files Size (in bytes):	1078744				

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

## New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

## National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.